YOUR ORGANISATION'S FAVOURITE TEACHER

The Ctac Enable Now Package enables companies to make training and support easier for employees by providing them with up-to-date and user-friendly digital content.

Powerful enterprise software can give your organisation a significant boost. However, it is your users who will ultimately determine the return you get from new technologies, not only when you implement new software, but also for solutions already in use. That's why it is important for your employees to become – and remain – comfortable using new software and processes, allowing you to get the most out of your investment in no time.

For this to be achieved, it is essential that the right training and support are offered at the right time. This is only possible by making application and software training an integral part of your business. SAP Enable Now helps improve user productivity, experience and acceptance with advanced support and training options.

Everyone used to have a favourite teacher who made learning easy. However, employees often lack such a teacher when it comes to many IT processes, and therefore do not receive proper training and guidance to get the most out of applications. With the Ctac Enable Now Package, you can create video tutorials, documentation and other online content in an instant and offer it when employees really need it. In short, you have the best (digital) teacher, ensuring better user acceptance and higher productivity.

Virtual assistant

SAP Enable Now creates a virtual layer for training and support within your applications. Users who are just getting started with an application can consult the available help tools at any time. By way of example, users will be presented with various choices when they want to place a purchase order for the first time. Users will be offered the option of following an e-learning course on the purchasing process, watching a video tutorial or proceeding with the transaction with explanations at each step. Users can also find the correct answers themselves from within each application in no time, thanks to a search function, training courses, work instructions and how-to videos.

Digital library

SAP Enable Now's intuitive environment offers you all the necessary tools to create, edit and share content for training and support, ranging from videos to manuals, FAQs

and e-learning courses, quickly and easily. SAP Enable Now also supports you in creating relevant content for almost every application and scenario, meaning you don't have to waste time and money on training and courses. Users can now learn exactly what they need to know when they need it, in an accessible and user-friendly way.

"Thanks to SAP Enable Now, employees are learning how to get the most out of our software on the job."

Service tailored to your situation

Ctac Learning & Change helps organisations to educate, train and support users. As an SAP Platinum Partner, Ctac has developed a certified solution package for SAP Enable Now, offering you the support you need to get

you off to a flying start. Our scalable solution ensures that your employees can independently develop all the necessary training and support materials. We coordinate the user support needed and train the authors designated by you to become self-sufficient in developing and managing the content. The Ctac Enable Now Package also includes templates to accelerate the development of content, saving valuable time.

Our package consists of three different service levels:

Bronze	Installation and training of authors to create content
Silver	**Bronze** + Ctac experts provide support with creating and managing content
Gold	**Silver** + content templates and overall coordination and establishment of a training and support approach

ADVANTAGES

✔ **Unique combination** - get started in no time thanks to the smart software from SAP and the expertise and service provided by Ctac.

✔ **One platform** - everything you need for training and support in a single location.

✔ **Help is always to hand** - offer your users the right content at all times to help them learn how to use your applications from within, wherever they are.

✔ **Less IT support required** - promote users' self-reliance so they do not (or rarely) feel the need to contact the IT service desk.

✔ **Lower costs** - save up to 70% on costs that you usually incur for training and services.

✔ **Content in an instant** - create new training documentation, video tutorials and e-learning courses in no time and benefit from Ctac templates that have been specifically designed to get you up and running with SAP Enable Now before you know it.

If you would like to know more about the Ctac Enable Now Package, please contact us.
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